

Client Manager User Manual

July, 2016





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DCI eAgent Client Manager (ECM)

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Basic Description

This manual is designed to educate authorized personnel on the use of the eAgent Client Manager (ECM). The eAgent Client Manager (ECM) is a web application used by authorized personnel to create and maintain user and device information. Functions of the ECM include:

- Adding new users and devices
- Creating logical groups of users, devices, ORIs and message keys

How to Access the eAgent Client Manager (ECM)

Since the ECM is a web application, you must have a web browser and access to the host agency secure intranet to use it. You must also have Administrator privileges to access any data in the system. Follow these steps to access the ECM:

- 1. **Open a Web Browser** (Internet Explorer, Mozilla, etc.)
- 2. Navigate to the "eAgent Client Manager"

Logging In

To begin, each authorized user must log in to the ECM interface. When the login screen appears, simply enter the username and password you use to access the ECM and click the **"Submit"** button.

G AGENT™	
	Username
	Password
	Submit

Figure 1.1 – eAgent Login Screen with "Submit" Button Highlighted

The ECM Home Page

Once an authorized user has logged in, they are directed to the ECM Home page. From here, you can view agencies and create new agencies.

	EAWEB MART			L MEHSTEF
MENU	Agencies /			
ORIs				Page 1 of 4. Next Last
Connections	Agency ~	Description ~	Parent ~	
ORI Groups	Anderson_County_SO		root	1
Domains	Athens_PD		root	/
	Belle_Meade_PD		root	/
Search	Blount_County_911		root	1
	Blount_County_SO		root	1
Add Agency	Bradley_County_SO		root	/
	BRENTWOOD_PD	Brentwood Police Department - TN094	root	1
	BRYAN_CO		root	1
	Cannon_County_911		root	1

Figure 2.1 – ECM Home Page

Agency

An agency is any office that the Tennessee Bureau of Investigation (TBI) approves to access the message switch for the purpose of transmitting and/or receiving CJIS data. The ECM manages these agencies.

Create a New Agency

To create a new agency, click on the **"Add Agency"** link located on the left sidebar of the ECM Home page.

AGENTECM	EAWEB MART			
MENU	Agencies /			
Agencies				
ORIs				Page 1 of 4. Next Last
Connections	Agency ~	Description ~	Parent ~	
ORI Groups	Anderson_County_SO		root	1
Domains	Athens_PD		root	1
	Belle_Meade_PD		root	/
Search	Blount_County_911		root	/
	Blount_County_SO		root	1
Add Agency	Bradloy_County_SO		root	/
	BRENTWOOD_PD	Brentwood Police Department - TN094	root	/
	BRYAN_CO		root	/
	Connon County 011		un et	1

Figure 5.1 – ECM Home Page with "Add Agency" Button Highlighted

The "**Add Agency**" form will appear on the next screen. Complete the mandatory information and select the "**Add**" button. Agencies added without a 2.0 user limit cannot contain users with the 2.0 permission until the limit value is adjusted.

E AGENTECM™	EAWEB MART	
MENU Agencles	Agencies /	
ORIs Connections ORI Groups	Add Agency	
Domains	Description	
	eAgent 2.0 User Limit	
	ORI Groups ADMINISTRATION: ORIs for Administration ANDERSON_COUNTY_SO: ORIs for Anderson_County_SO ATHENS_PD: ORIs for Athens_PD BELLE_MEADE_PD: ORIs for Belle_Meade_PD	
	Add	

Figure 5.2 – Add Agency Page with "Add" Button Highlighted

After selecting "**Add**", the eAgent Client Manager will refresh the page and the new agency will be visible. You may now edit the agency description or add users and devices.

To add users or devices, select the "Add User" or "Add Device" buttons located on the left side of the page. (See Create New User or Create New Device Section for more information).

eAGENTECM™	EAWEB MART		👤 Mehster 🗸
MENU	Agencies /		
ORIs	TEST_AGENCY: Test 🖌		
Connections			
ORI Groups	Users	Devices	
Domains	ttac1 tuser10 ttester2 View All	TEST_DEVICE View All	
Add User 🗸			
Add Device			
Add Sub-Agency			

Figure 5.3 --- Agency Page with "Add User" and "Add Device" Buttons Highlighted

Edit Agency Information

To edit Agency information, locate the agency name from the ECM Home page or select "Agencies" from the top left sidebar of the page. Agency names cannot be altered once entered. To edit an agency, select the "Edit" icon (✓) for the corresponding agency on the far right of the screen. On the next page, update required and any additional displayed fields then select "Update".

AGENT ECM™	EAWEB MART	L MEHS	ster -
\checkmark			
MENU	Agencies /		
Agencies	Edit: TEST AGENCY		
ORIs			
Connections		Parent Agency *	
ORI Groups		root:	
Domains		TOOL Y	
Search		Description	
ooulon		Test	
		eAgent 2.0 User Limit	
		Acost 2.0 Parmissions	
		dismiss_on	
		extended_session	
		geolocation_disabled	
		ORI Groups	
		CLAYCO911: ORIs for ClayCo911	
		CROCKET_COUNTY_SO: ORIs for Crocket_County_SO	
		DCI:	
		Update	

Figure 5.4 – Edit Agency Information Page with "Update" Button Highlighted

Add a Sub-Agency

You can add agencies within an agency, in order to better organize which ORI's and which offices are within an agency.

AGENT ECM™	EAWEB MART		👤 mehster 🗸
V			
MENU	Agencies /		
Agencies	TEST AGENCY: Test 4		
ORIs	TEST_AGENCI: lest /		
Connections			
ORI Groups	Users	Devices	
Domains	ttac1	TEST_DEVICE	
	tuser10	View All	
Search	ttester2		
Add User			
Add Device			
Add Sub-Agency	•		

Figure 5.5 – Agency Page with "Add Sub-Agency" Button Highlighted

ORIs

An ORI (Originating Requester Identifier) is needed for devices to send and receive messages. To view ORIs, select the "**ORIs**" link from the upper left sidebar of the page.

Add an ORI

To add an ORI, select the "Add ORI" button on the left sidebar of the page.

	TM EAWEB MART		
MENU			
Agencies			
ORIs			Page 1 of 25. Next Last
Connections	Name ~	Description ~	
ORI Groups	OROSP0120	OSP ORI	1
Domains	TestORI		1
	TN0010000		1
Search	TN00100T1		1
	TN00100T2		1
Add ORI	TN00100T2		1
	TN00100T4		1
	TN00100T5		1

Figure 7.1 – ORI Landing Page with "Add ORI" Button Highlighted

Enter the Name and Description of the ORI and select "**Add**". The new ORI will display ready to use. (Image of Add ORI Page)

Add Devices to ORIs

Once an ORI has been added, you can add existing devices to that ORI for organizational purposes. Click the "**ORIs**" link in the upper left sidebar of the page, select the desired ORI and click the (\checkmark) "**Edit**" Icon next to "**Devices**".

AGENTECM™	EAWEB MART	L MEHSTER
\checkmark		
MENU		
Agencies	Oris /	
ORIs	TNTBI0098: Test Device DCI tbieagenttest 🖌	
Connections		
ORI Groups	Devices /	
Domains		
	earusetov	
Search	X01010061	
	X01010065	
	X01010068	
Add ORI	X01010071	
	X01010077 X01010084	
	X01010088	
	X01010093	

Figure 7.2 – ORI Landing Page with "Devices" Edit Icon Highlighted

On the Update Devices page, select an agency to add its devices to the ORI you are working on.

ENU	ORIs / TNTBI0098 /		
gencies Ris	Update Devices for: TNTBI0098 (Select an agency from which to add dev	B /ices)	First Previous Page 4 of 4.
onnections	Agency ~	Description ~	Parent ¥
	Smith_CO_SO		root
Jinano	Soddy_Daisy_PD		root
earch	Stewart_County_SO		root
	TEST_AGENCY	Test	root
Add Ori	TIES		root
	TVA_OIG		TENNESSEE_VALLEY_AUTHORITY
	TVA_Police_Knoxville_Center		TENNESSEE_VALLEY_AUTHORITY
	Union_County_911		root
	UTC		root
	WASHINGTON_COUNTY_911		root
	Washington_County_SO		root
	Watertown_PD		root
	Weakley_911		root
	Whitehouse_PD		root

Figure 7.3 – Update ORI Page, Select Agency

Choose the devices you wish to add and select "Update".

AGENT ECM™	EAWEB MART		
\checkmark			
MENU	ORIs / TNTBI0098 /		
Agencies	Agency: TEST AGENCY - Test		
ORIs	- general		Search
ORI Groups	Device Y	Description Y	
Domains	TEST_DEVICE		
Creamb			
Search			
Add OBI			opulie
Add Oni			

Figure 7.4 – Adding Devices to ORIs, "Update" Button Highlighted

Edit Devices in ORIs

To edit an ORI's devices, first click on the "**ORIs**" link in the upper left sidebar of the ECM home page. Then, select the ORI you wish to edit.

	M EAWEB MART		L MEHSTE
MENU	ORIs /		
Agencies			
ORIs			First Previous Page 23 of 25. Next Last
Connections	Name Y	Description ~	
ORI Groups	TND00499Q		/
Domains	TND00889Q		/
	TND00A49Q		/
Search	TND00C79Q		/
	TND00F09Q		1
Add ORI	TND00G59Q		1
	TNDEA02S2		1
	TNDI00743		1
	TNDI00866		1
	TNDI01300		1
	TNDOA01G0		1
	TNDOA0300		1
	TNTBI0010		1
		DEV Device DCI tbieagentdev	1
	TNTBI0015		/

Figure 7.5 – ORI Landing Page, Select ORI to Edit

Any devices associated with this ORI will display below. To continue to add devices, click the () "Edit" Icon next to "Devices".

	EAWEB MART	L MEHSTER -
MENII		
Aconcion	Orlis /	
ORIs	TNTBI0014: DEV Device DCI tbieagentdev 🖍	
Connections		
ORI Groups	Devices /	
Domains	eafusedm	
Search	earlusedv earlusejd	
	eatuseko	
Add ORI	eafusemr	
	eafusetdv	
	GEOCONEX01	
	TEST_DEVICE	
	TN0540100	

Figure 7.6 – ORI Landing Page with Edit Device Icon Highlighted

The next screen will direct you to update the devices for the selected ORI. Select the agency with the devices you wish to edit.

	EAWEB MART		L MEHSTI
MENU Agencies	ORIs / TNTBI0014 /		
OHIS Connections	(Select an agency from which to add devices)		First Previous Page 4 of 4.
OBL Groups	Agency ~	Description ~	Parent ~
Domains	Smith_CO_SO		root
	Soddy_Daisy_PD		root
Search	Stewart_County_SO		root
	TEST_AGENCY*	Test	root
Add Ori	TIES		root
Add on	TVA_OIG		TENNESSEE_VALLEY_AUTHORITY
	TVA_Police_Knoxville_Center		TENNESSEE_VALLEY_AUTHORITY
	Union_County_911		root
	UTC		root

Figure 7.7 – Specific ORI Page Highlighting an Agency to Select

Once inside the agency, you will see all of the agency's devices. To add a device to this ORI, place a check in the desired device's box. To remove a device from this ORI, uncheck that device. Once you finish making your changes, click **"Update"** to save.

AGENT ECM™	EAWEB MART		L MEHST	ER 🝷
~				
MENU	ORIs / TNTBI0014 /			
Agencies ORIs	Agency: TEST_AGENCY - Test			
Connections			Search	
ORI Groups	Device ~	Description ~		
Domains	TEST_DEVICE		0	
Search				
			Update	
Add ORI				

Figure 7.8 – Adding or Removing Devices from an ORI ("Update" Button Highlighted)

Users

Users are named individuals that have access to the TBI message switch and whose identity is managed by the ECM.

Create a New User

To create a new user, click the **"Agencies"** link in the left sidebar of the ECM home page.

	EAWEB MART			
V				
MENU	Agencies /			
Agencies				
ORIs				Page 1 of 4. Next Last
Connections	Agency Y	Description ~	Parent ~	
ORI Groups	Anderson_County_SO		root	1
Domains	Athens_PD		root	1
	Belle_Meade_PD		root	/
Search	Blount_County_911		root	1
	Blount_County_SO		root	/
Add Agency	Bradley_County_SO		root	/
	BRENTWOOD_PD	Brentwood Police Department - TN094	root	1
	BRYAN_CO		root	/
	Cannon_County_911		root	/
	CARTER911		root	/
	CENTERVILLE_PD		root	1

Figure 8.1 – ECM Home Page with the "Agencies" Link Highlighted

Select the agency where you want to add a new user.

AGENTECM	M EAWEB MART			L MEHS
	Agencies /			
)Ble			First Previou	s Page 3 of 4. Next Last
Connections	Agency ~	Description ~	Parent ~	
RI Groups	NEW_PD		root	/
omains	OAK_RIDGE_PD		root	/
	OBION_COUNTY_SO		root	/
Search	Oliver_Springs_PD		root	/
	OREGON_STATE_POLICE	OSP	root	/
Add Agency	Overton_Pickett_911		root	/
	PORTLAND_PD		root	/
	PUTNAM_COUNTY_SO		root	/
	Red_Bank_PD		root	/
	RHEA_COUNTY_911		root	/
	Roane_County_911		root	/
	Sequatchie_County_911		root	/
	SEVIERSO		root	/
	Signal_Mountain_PD		root	/
	Smith_CO_SO		root	/
	Soddy_Daisy_PD		root	/
	Stewart_County_SO		root	1
	TENNESSEE_VALLEY_AUTHORITY		root	/
	TESTGROUP		root	/
	TEST_AGENCY	Test	root	1

Figure 8.2 – Agencies Page, Adding a New User

Click on the "Add User" button in the left sidebar of the page. (see Figure 8.3).

	3 MART		L MEHSTER
MENU Agen	cies /		
ORIs TEST	AGENCY: Test 🖌		
Connections			
ORI Groups	Users	Devices	
Domains	ttac1	TEST_DEVICE	
Search	tuser10 ttester2	View All	
	View All		
Add User			
Add Device			
Add Sub-Agency			

Figure 8.3 – Specific Agency Page with "Add User" Link Highlighted

This will take you to an **Add User** form (see Figure 8.4). All mandatory fields will be marked with an asterisk (*).

- a. Enter user information in the appropriate fields.
- b. Select the user access level from the "Menu Level" dropdown field.
- c. The "Active" checkbox is checked by default.
- d. Selecting "Admin" for the Role gives the user full access to the ECM.
- e. Enter a password for the user. It can be a generic password since the user will be forced to change it to a new robust password upon login.
- f. Click on the "Save User" button.

E AGENTECM™	EAWEB MART			L MEHSTER -
•				
MENU	Agencies / TEST_A	GENCY /		
Agencies	Add User			
Connections				
ORI Groups		Agency *		
Domains		TEST_AGENCY: Test		
		First Name *	Middle Name	
Search				
		Last Name *	Suffix	
		Liser Code	Bole *	
			USEN V	
		Policy *	Domain *	
		First-Factor Only	TBIEAGENT \$	
		Menu *	SMS Number	
		Full \$		
		Temporary Pin	Pin Expiration Date	
		Default ORI	Certification Date	
			yyyy-mm-dd	
		Password		
		Active	Enable VPN Access	
		EAWeb User	MART Admin	
		Save User	-	

Figure 8.4– Add User Page with "Save User" Button Highlighted

Modify a User

To modify a user, click on the "**Agencies**" link from the left sidebar of the ECM Home page. Select an agency by clicking the agency's name.

AGENTECM				
NU	Agencies /			
encles			First Previou	s Page 3 of 4. Next Last
ls	Agency ¥	Description Y	Parent Y	
Groups	NEW PD		root	
nains	OAK BIDGE PD		root	
	OBION COUNTY SO		root	1
arch	Oliver_Springs_PD		root	1
	OREGON_STATE_POLICE	OSP	root	1
Add Agency	Overton_Pickett_911		root	1
	PORTLAND_PD		root	1
	PUTNAM_COUNTY_SO		root	/
	Red_Bank_PD		root	/
	RHEA_COUNTY_911		root	1
	Roane_County_911		root	1
	Sequatchie_County_911		root	1
	SEVIERSO		root	1
	Signal_Mountain_PD		root	1
	Smith_CO_SO		root	1
	Soddy_Daisy_PD		root	1
	Stewart_County_SO		root	1
	TENNESSEE_VALLEY_AUTHORITY		root	1
	TESTGROUP		root	1

Figure 8.6 – Agency Landing Page, Select Agency

Select the user you wish to modify from the list below "Users".

AGENT ECM™	EAWEB MART		👤 Mehster 👻
\checkmark			
MENU	Agencies /		
Agencies			
ORIs	TEST_AGENCY: Test 🖌		
Connections			
ORI Groups	Users	Devices	
Domains	ttac1	TEST DEVICE	
	tuser10	View All	
Search	ttester2		
	View All		
Add User			
Add Device			
Add Sub-Agency			

Figure 8.7 – Landing Page for Agency, Select User to Modify

After you select a user, that user's information will display on the next screen. To edit any of this information, click the (\checkmark) edit icon next to the Username.

AGENT ECM™	EAWEB MART	L MEHSTER
\checkmark		
MENU	Acception / TEST ACENCY /	
Agencies	Agencies / TEST_AGENOT /	
ORIs	User Name: ttester2 (Tester, Test) 🗡 🔫	
Connections		
ORI Groups	User:	1762@eagent.tbi.state.tn.us
Domains	User Code:	
Search	Domain:	TBIEAGENT
obaron	Role:	USER
Edit OBI Permissions	Menu:	Full
Edit Ohi Permissions	ORI:	
	Policy:	First-Factor Only
	SMS Number:	Not Set
	Temporary Pin:	Not Set
	Temporary Pin Expiry:	Not Set
	Last Logon:	Never
	Certification Date:	
	Active:	•
	VPN Access:	•
	EAWeb:	0
	eAgent 2.0:	0
	ORI Permissions:	

Figure 8.8 – User Information Page with the Edit Icon Highlighted

Once you finish making your edits to the user's information, click the "Update" button.

	/EB MART	L MEHSTER
MENU Agencies	uencies / TEST_AGENCY /	
ORIs		
Connections	Agency *	
Domains	TEST_AGENCY: Test	
	First Name *	Middle Name
Search	Test	
	Last Name *	Suffix
Edit ORI Permissions	Tester	
	User Code	Role *
		USER \$
	Policy *	Domain *
	First-Factor Only	
	Menu *	SMS Number
	Full	
	Temporary Pin	Din Evolution Date
	Default ODI	Cadification Date
		venue and the second se
	Descurad	yyyy-min-uu
	Password	
	Active	Enable VPN Access
	EAWeb User	MART Admin
		U
	Update	-

Figure 8.9 – Edit User Page with "Update" Button Highlighted

Deactivate a User

To deactivate a user, navigate to the user account under his/her agency and click the () edit icon next to the Username (See the previous "Modify a User" section of this user guide). On the Edit User page, uncheck the "**Active**" checkbox and click the "**Update**" button to save your changes.

AGENTECM™ EAWE	B MART		MEHST
ENU Age	ncies / TEST_AGENCY /		
gencies Edit I	Iser: ttester?		
Ris			
Dinnections PL Groups	Agency *		
omains	TEST_AGENCY: Test \$		
	First Name *	Middle Name	
Search	Test		
	Last Name *	Suffix	
Edit ORI Permissions	Tester	Sum	
	Ister		
	User Code	Role *	
		USER	Ť
	Policy *	Domain *	
	First-Factor Only \$	TBIEAGENT	÷
	Menu *	SMS Number	
	Full \$		
	Temporary Pin	Pin Expiration Date	
	Default ORI	Certification Date	
		yyyy-mm-dd	
	Password		
		Factor VDM Associa	
	Active	Enable VPN Access	
	EAWeb User	MART Admin	
	Update		

Figure 8.10 – Edit User Page with "Active" Checkbox Highlighted

Devices

Devices are used to transmit and receive traffic from the message switch. The ECM manages these devices.

Create a New Device

To create a new device, select the **"Agencies"** link from the left sidebar of the ECM home page. Devices can be found within the agency.

	™ EAWEB MART			L MEHS
IENU	Agencies /			
gencies				
ORIs			First Previou:	s Page 3 of 4. Next Last
Connections	Agency ~	Description ~	Parent ~	
RI Groups	NEW_PD		root	/
omains	OAK_RIDGE_PD		root	/
	OBION_COUNTY_SO		root	/
Search	Oliver_Springs_PD		root	/
	OREGON_STATE_POLICE	OSP	root	/
Add Agency	Overton_Pickett_911		root	/
	PORTLAND_PD		root	1
	PUTNAM_COUNTY_SO		root	/
	Red_Bank_PD		root	/
	RHEA_COUNTY_911		root	/
	Roane_County_911		root	/
	Sequatchie_County_911		root	/
	SEVIERSO		root	/
	Signal_Mountain_PD		root	/
	Smith_CO_SO		root	1
	Soddy_Daisy_PD		root	/
	Stewart_County_SO		root	1
	TENNESSEE_VALLEY_AUTHORITY		root	1
	TESTGROUP		root	1
	TEST AGENCY	Test	root	1

Figure 9.1 – Agencies Landing Page Highlighting Where to Click on a Specific Agency

Select the **"Add Device"** button in the left sidebar of the page. This will take you to an **Add Device** form. All mandatory fields will be marked with an asterisk (*).

eAGENTECM™	EAWEB MART		L MEHSTER
MENU	Agencies /		
ORIs	TEST_AGENCY: Test 🖌		
Connections			
ORI Groups	Users	Devices	
Domains	ttac1 tuser10 ttester2 View All	TEST_DEVICE View All	
Add User			
Add Sub-Agency			

Figure 9.2 – Agency Page with "Add Device" Button Highlighted

Provide device information in the appropriate fields to add a new device:

- 1. Select your agency in the "**Agency**" dropdown field. Your agency should be defaulted in the dropdown field.
- 2. Type your "Device Name" and "Default ORI".
- 3. Select your device connection in the "Connection" dropdown field.
- 4. Click on the "Save Device" button to create a device.

AGENT ECM™	EAWEB MART			💄 MEHSTER 🗸
\checkmark				
MENU	Agencies / TEST_/	AGENCY /		
Agencies	Add Device			
Connections				
ORI Groups		Agency *		
Domains		Device Name *	Device Description	
Search				
		Default ORI *	Connection *	
		TNTBI0014	xmpp \$	
		Alternate Device	Password	
		ORI Groups	istration	
		ANDERSON_COUNTY_SO: ORIs for ATHENS_PD: ORIs for Athens_PD	or Anderson_County_SO	
		BELLE_MEADE_PD: ORIs for Belle	_Meade_PD	
		Custom Drop Folder		
		Active		
		Save Device		

Figure 9.3 – Add Device Page with "Save Device" Button Highlighted

Modify a Device

In order to modify a device, navigate to the agency where the device is located and select it.

AGENTECM	™ EAWEB MART			L MEHS
ENU	Agencies /			
gencles				
RIs		-	First Previous	Page 3 of 4. Next Last
onnections	Agency ~	Description ~	Parent ~	
RI Groups	NEW_PD		root	1
mains	OAK_RIDGE_PD		root	/
	OBION_COUNTY_SO		root	/
earch	Oliver_Springs_PD		root	/
	OREGON_STATE_POLICE	OSP	root	/
Add Agency	Overton_Pickett_911		root	1
	PORTLAND_PD		root	1
	PUTNAM_COUNTY_SO		root	/
	Red_Bank_PD		root	/
	RHEA_COUNTY_911		root	/
	Roane_County_911		root	/
	Sequatchie_County_911		root	/
	SEVIERSO		root	/
	Signal_Mountain_PD		root	1
	Smith_CO_SO		root	1
	Soddy_Daisy_PD		root	1
	Stewart_County_SO		root	1
	TENNESSEE_VALLEY_AUTHORITY		root	1
	TESTGROUP		root	1
	TEST AGENCY	Test	root	/

Figure 9.4 – Agencies Landing Page How to Select Agency for Modifying Its Devices

Once inside the agency, you will see the devices associated with that agency. Click on the particular device you wish to modify.

	EAWEB MART	▲ N	Mehster •
MENU Agencies	Agencies /		
ORIs	TEST_AGENCY: Test /		
ORI Groups Domains	Users ttac1	Devices	
Search	tuseri0 ttester2 View All	VIEW AII	
Add User Add Device			
Add Sub-Agency			

Figure 9.5 – Specific Agency Page Highlighting How to Select a Particular Device to Modify

You will see the current settings for the device you selected. To modify the device, click the (\checkmark) edit icon and edit the fields desired.

AGENT ECM™	EAWEB MART	L MEHSTER
MENU	Agencies / TEST_AGENCY /	
Agencies ORIs	Device: TEST_DEVICE () /	
Connections		
ORI Groups	ORI:	TNTBI0014
Domains	Connection:	xmpp
Search	Alternate Device:	
	Active:	4
Edit CC Jids	ORI Groups:	
	CCJids:	
Edit ORI Permissions	ORI Permissions:	
AutoAuth		

Figure 9.6 – Device Page with Edit Icon Highlighted

Once you finish editing the device information, click on the **"Save Device"** button to save your changes.

	EAWEB MART
MENU Agencies ORIs	Agencies / TEST_AGENCY / Edit Device: TEST_DEVICE
Connections ORI Groups Domains Search Edit CCJids Edit ORI Permissions AutoAuth	Agency * TEST_AGENCY: Test \$ Device Description Default ORI * Connection * TNTBI0014 Alternate Device Password
	ADMINISTRATION: ORIs for Administration ANDERSON_COUNTY_SC: ORIs for Anderson_County_SO ATHENS, PD: ORIs for Athens, PD BELLE_MEADE_PD: ORIs for Belle_Meade_PD Custom Drop Folder

Figure 9.7 – Edit Device Page with "Save Device" Button Highlighted

Deactivate a Device

In order to deactivate a device, navigate to the agency where the device is located, select that agency and navigate to the device you wish to deactivate (See the previous **"Modify a device"** section of this user guide). Uncheck the **"Active"** checkbox for that device and click on the **"Save Device"** button.

	EAWEB MART	💄 Mehster 👻
MENU Agencles ORIs Connections ORI Groups Domains Search Edit CCJids Edit ORI Permissions AutoAuth	Agencles / TEST_AGENCY / Edit Device: TEST_DEVICE Agency* TEST_AGENCY: Test Device Description Default ORI* Connection* TNTBIO014 Alternate Device ORI Groups ADMINISTRATION: ORIs for Administration ANDERSON_COUNTY_SO: ORIs for Anderson_County_SO ATHENS_PD: ORIs for Admession_County_SO ATHENS_PD: ORIs for Admes_PD BELLE_MEADE_PD: ORIs for Belle_Meade_PD Custom Drop Folder	L MEHSTER V
	Active	

Figure 9.7 --- Edit Device Page with "Active" Checkbox Highlighted

Connections

Connections are used to connect a device to the message switch. The ECM manages these connections. To view Connections, select the "**Connections**" link from the left sidebar of the ECM Home page.

Add a Connection

To create a new connection, select the **"Connections"** link from the left sidebar of the ECM home page. Then click the **"Add Connection"** button.

	M EAWEB MART			
/IENU	Connections /			
Agencies				
ORIs				
Connections	Name	Switch Host	Protocol	
ORI Groups	2.0	tbieagenttest.diversecomputing.net	xmpp	1 💼
Domains	eafuseif	0	stomp	/ 🕯
	Gateway	192.168.101.4	xmpps	/ 🕯
Search	TN IP XMPPS	192.168.101.4	xmpps	/ 🕯
	xmpp	tbieagenttest.diversecomputing.net	xmpp	/ 🕯
Add Connection		tbieagenttest.diversecomputing.net	xmpps	/ 🕯
	xmpps 5223	tbieagenttest.diversecomputing.net	xmpps	/ 💼
	xmpps-pix	10.170.1.115	xmpps	1

Figure 11.1 – Connections Page Highlighting the "Connections" and "Add Connection" Buttons

Fill out the "Add Connection" form with the correct information and select "Add".

AGENT ECM™	EAWEB MART	👤 MEHSTER 🔻
\checkmark		
MENU	Connections /	
ORIs	Add Connection	
Connections ORI Groups	Name *	
Domains	Protocol *	
Search	XMPP \$	
	Switch Host *	
	Switch Port *	
	Gateway ID *	
	Add	

Figure 11.2 --- Add Connection Page with the "Add" Button Highlighted

Edit a Connection

To edit a connection, first select the "**Connections**" link from the left sidebar of the ECM home page. Then click the (\checkmark) edit icon next to the connection you wish to edit.

agent ECM™	EAWEB MART	EAWEB MART		
NENU	Connections /			
Agencies				
ORIs				
Connections	Name	Switch Host	Protocol	
ORI Groups	2.0	tbieagenttest.diversecomputing.net	xmp p	
Domains	eafuseif	0	stomp	/ 🕷
	Gateway	192.168.101.4	xmpps	/ 🕷
Search	TN IP XMPPS	192.168.101.4	xmpps	/ 1
	xmpp	tbieagenttest.diversecomputing.net	xmpp	/ 💼
Add Connection	xmpps	tbieagenttest.diversecomputing.net	xmpps	/ 🕯
	xmpps 5223	tbieagenttest.diversecomputing.net	xmpps	/ 🕯
	xmpps-pix	10.170.1.115	xmpps	/ 1

Figure 11.3 --- Connections Page with the "Edit" Icon Button Highlighted

Edit the appropriate fields and select "Update".

AGENT ECM™	EAWEB MART	👤 MEHSTER 👻
V		
MENU	Connections /	
Agencies ORIs	Edit: 2.0	
Connections		
ORI Groups Domains Search	Protocol * XMPP Switch Host * tbleagenttest.diversecomp Switch Port * 5222 Gateway ID *	¢ buting.r
	2.eagent.tbi.state.tn.us	

Figure 11.4 – Specific Connection Page with the "Update" Button Highlighted

ORI Groups

ORI Groups dictate which ORIs can be assigned to a device or user. An ORI Group must be assigned to an agency before the users and devices within that agency can be assigned an ORI.

To view ORI Groups, select the "**ORI Groups**" link from the left sidebar of the ECM Home page.

Add an ORI Group

To add an ORI Group, select the "Add ORI Group" button on the left sidebar of the page.

	A EAWEB MART		L MEHSTE
MENU Agencies	ORI Groups /		
ORIs			Page 1 of 5. Next Last
Connections	Name ~	Description ~	
ORI Groups	ADMINISTRATION	ORIs for Administration	/ 🕯
Domains	ANDERSON_COUNTY_SO	ORIs for Anderson_County_SO	/ 🕯
	ATHENS_PD	ORIs for Athens_PD	/ 🕯 .
Search	BELLE_MEADE_PD	ORIs for Belle_Meade_PD	/ 🕯
	BLOUNT_COUNTY_911	ORIs for Blount_County_911	/ 🕯
Add ORI Group	BLOUNT_COUNTY_SO	ORIs for Blount_County_SO	/=
	BRADLEY_COUNTY_SO	ORIs for Bradley_County_SO	/ 1
	BRENTWOOD_PD	None	/1
	CANNON_COUNTY_911	ORIs for Cannon_County_911	/ 💼

Figure 12.1 – ORI Groups Page Highlighting the "Add ORI Group" Button

Enter the required ORI Group and optional description of the group then select "Add".

AGENT ECM™	EAWEB MART	L MEHSTEI
\checkmark		
MENU	ORI Groups /	
Agencies	Add OBI Group	
ORIs		
ORI Groups	ORI P	ermission Group *
Domains		
	Descr	ption
Search		
Add OHI Group	Ad	

Figure 12.2 – Add ORI Group Page with "Add" Button Highlighted

Edit an ORI Group

Choose the ORI Group you wish to edit from the list of ORI Groups, and select the (\checkmark) Edit Icon from the corresponding column on the far right of the page.

AGENTECM	TM EAWEB MART		L MEHSTE
IENU gencies	ORI Groups /		
DRIs			Page 1 of 5. Next Last
Connections	Name ~	Description ~	
RI Groups	ADMINISTRATION	ORIs for Administration	/ 🕯
omains	ANDERSON_COUNTY_SO	ORIs for Anderson_County_SO	/ 🛍
	ATHENS_PD	ORIs for Athens_PD	/ 🕯
Search	BELLE_MEADE_PD	ORIs for Belle_Meade_PD	/ 🕯
	BLOUNT_COUNTY_911	ORIs for Blount_County_911	/ 🕯
Add ORI Group	BLOUNT_COUNTY_SO	ORIs for Blount_County_SO	/ 1
	BRADLEY_COUNTY_SO	ORIs for Bradley_County_SO	/ 💼
	BRENTWOOD_PD	None	/ 🕯
	CANNON_COUNTY_911	ORIs for Cannon_County_911	/ 🕯
	CARTER911	ORIs for Carter911	/ 🕯
	CENTERVILLE_PD	ORIs for Centerville_PD	/ 🛍
	CHATTANOOGA_PD	ORIs for Chattanooga_PD	/ 🕯
	CHEATHAM_COUNTY_911	ORIs for Cheatham_County_911	/ 💼
	CID	ORIs for CID	/ 1
	CLAYCO911	ORIs for ClayCo911	/ 🕯
	COFFEE_COUNTY_SO	ORIs for Coffee_County_SO	/ 1
	CROCKET_COUNTY_SO	ORIs for Crocket_County_SO	/ 1
	DCI	None	/ 1
	DEKALB COUNTY 911	OBIs for Dekalb, County 911	1

Figure 12.3 – ORI Groups Page with "Edit" Icon Highlighted

Once inside the ORI Group, you will see all of the ORIs inside this group. To add an ORI to this group, place a check in the desired ORI's box. To remove an ORI from this group, uncheck that ORI. Once you finish making your changes, click "**Update**" to save.

MENU	ORI Groups /		
Agencies ORIs	DCI: 🖍 🛢		Page 1 of 1.
Connections	ORI ~	Description ~	
ORI Groups	TNTBI0014	DEV Device DCI tbieagentdev	
Domains	TNTBI0098	Test Device DCI tbieagenttest	
	TN0XX0100	Kyle Tester	
Search			Page 1 of 1.

Figure 12.4 – Edit ORI Groups Page

Domains

Domains refers to the different points of access to eAgent managed within the ECM. To view Domains, select the "**Domains**" link from the upper left side of the ECM Home page.

Add a Domain

To add a Domain, select the "Add Domain" button on the left sidebar of the page.

MENU	Domains /				
Agencies					
ORIs					Page 1 of 1.
Connections	Domain Name V	Description	Auth Server	Auth Type	
ORI Groups	tbieagent	TBI eAgent	None	ecm	/
Domains	Test	None	None	httpbasicauth	/
					Page 1 of 1.

Figure 13.1 – Domain Page Highlighting the "Add Domain" Button

Enter the required Domain Name, Type, and Default Policy. Select **"Add Domain"** when the appropriate fields are complete.

AGENT ECM™	EAWEB MART			
MENU Agencies ORIs Connections ORI Groups Domains	Domains / Add: Domain	main Name * main Type * HTTP Basic Auth thentication Template *	Description	A MEHSTER -

Figure 13.2 – Add Domain Page with "Add Domain" Button Highlighted

Edit a Domain

Choose the Domain you wish to edit from the list of Domain Names, and select the (\checkmark) Edit Icon from the corresponding column on the far right of the page.

AGENT ECM™	EAWEB MART				L MEHSTER
V					
MENU	Domains /				
Agencies					Page 1 of 1.
Connections	Domain Name ∽	Description	Auth Server	Auth Type	
ORI Groups	tbieagent	TBI eAgent	None	ecm	1
Domains	Test	None	None	httpbasicautin	→ /
					Page 1 of 1.
Search					
Add Domain					

Figure 13.3 – Domain Page with "Edit" Icon Highlighted

Edit the desired fields. Once editing is complete, click on the "**Update**" button to save your changes.

AGENT ECM™	EAWEB MART	👤 Mehster 🗸
MENU Agencies	Domains /	
ORIs	Edit: Domain Test	
Connections ORI Groups	Domain Name * Description	
Domains	Test	
Search	Domain Type * Default Policy *	
oouon	HTTP Basic Auth First-Factor Only	
	Authentication Template *	
	%s	
	Update	

Figure 13.4 – Domain Page with "Update" Button Highlighted